

FIG. 1

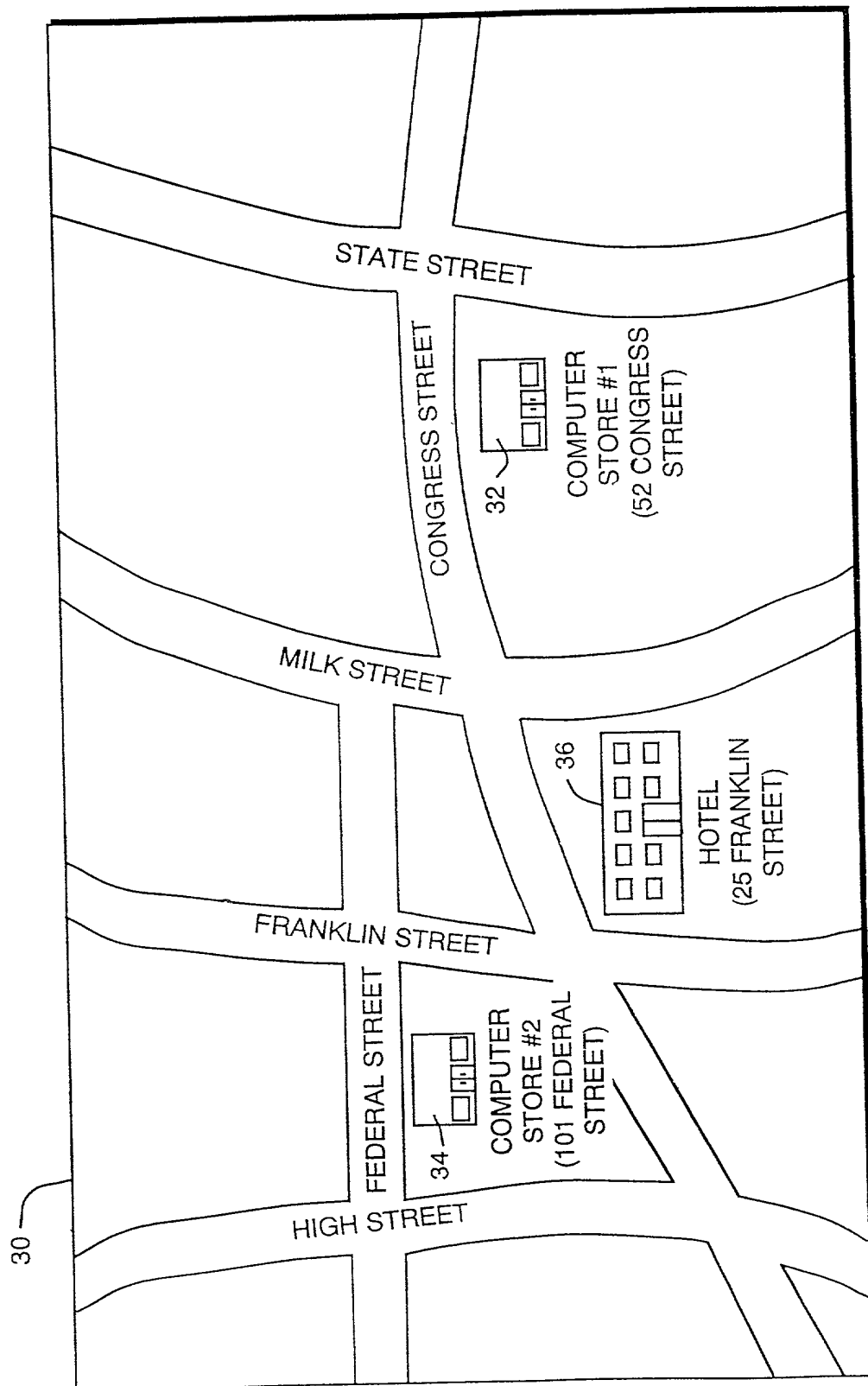


FIG. 2

COUNTRY

BRITAIN

CHINA

DENMARK

GERMANY

SWEDEN

UNITED STATES

52

50

FIG. 3

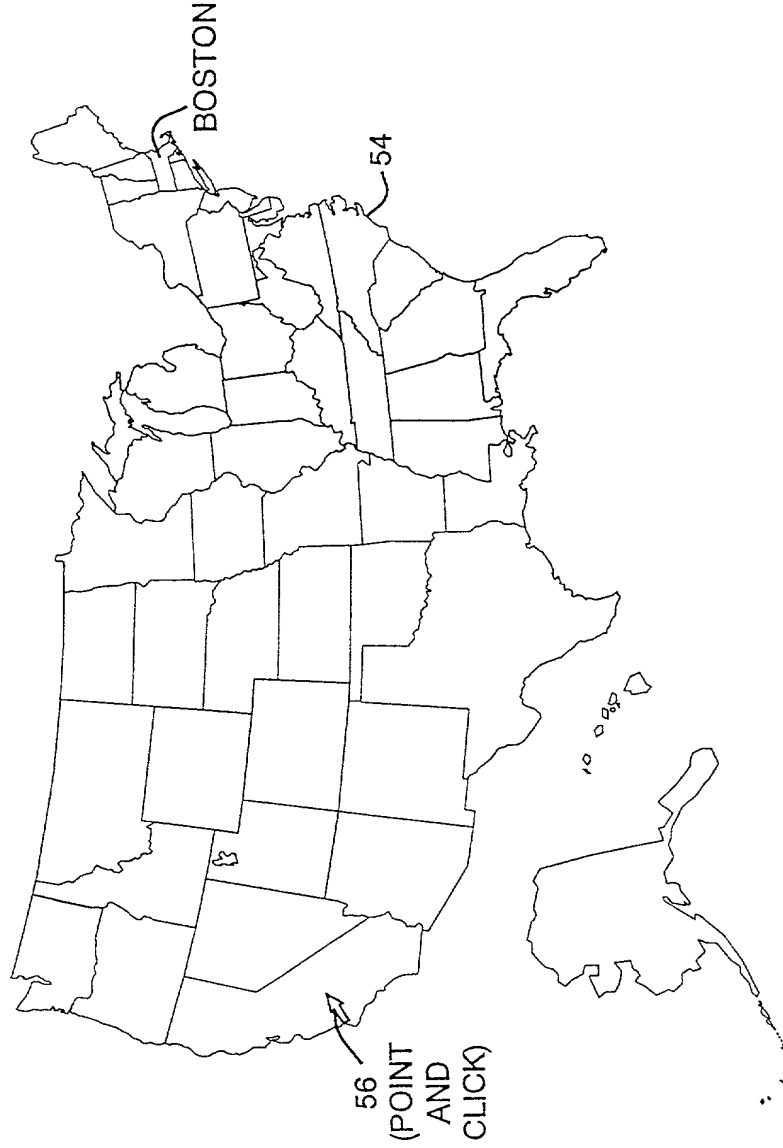


FIG. 3A

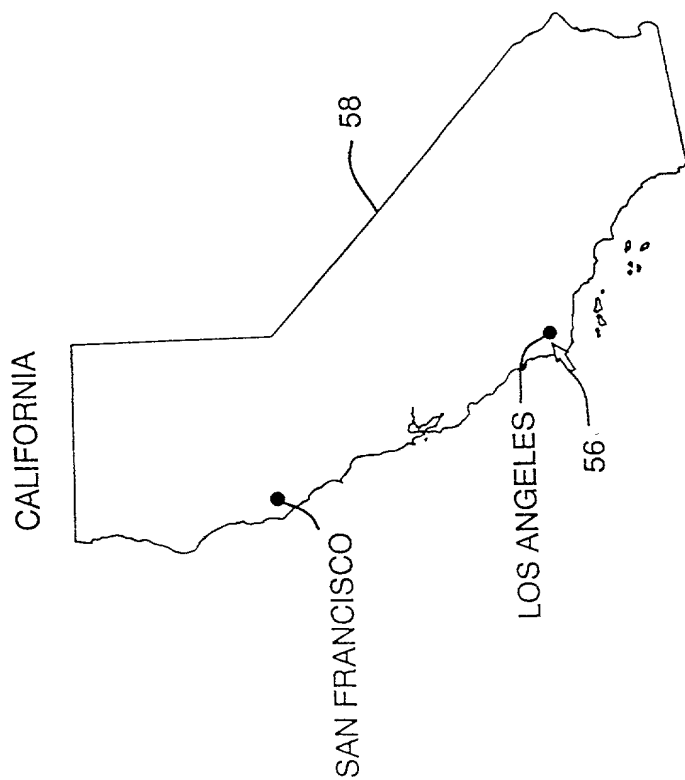


FIG. 3B

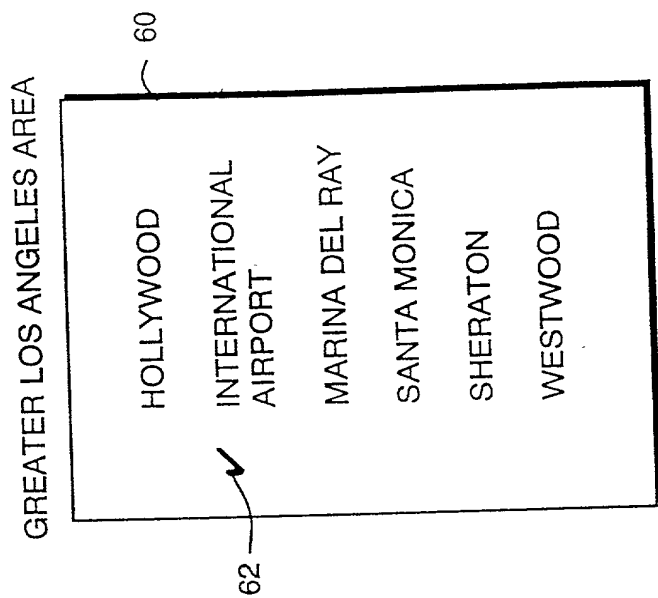


FIG. 3C

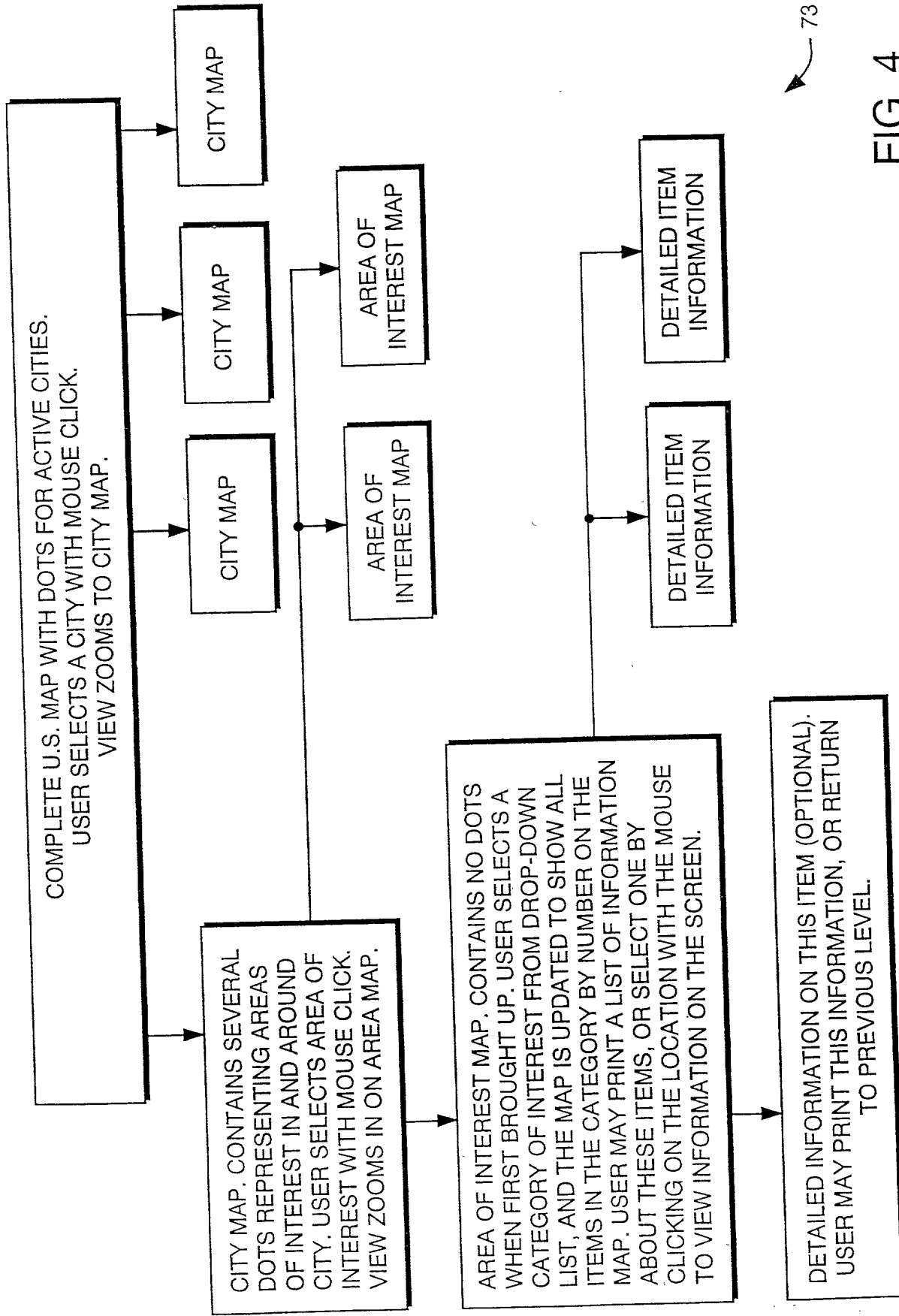


FIG. 4

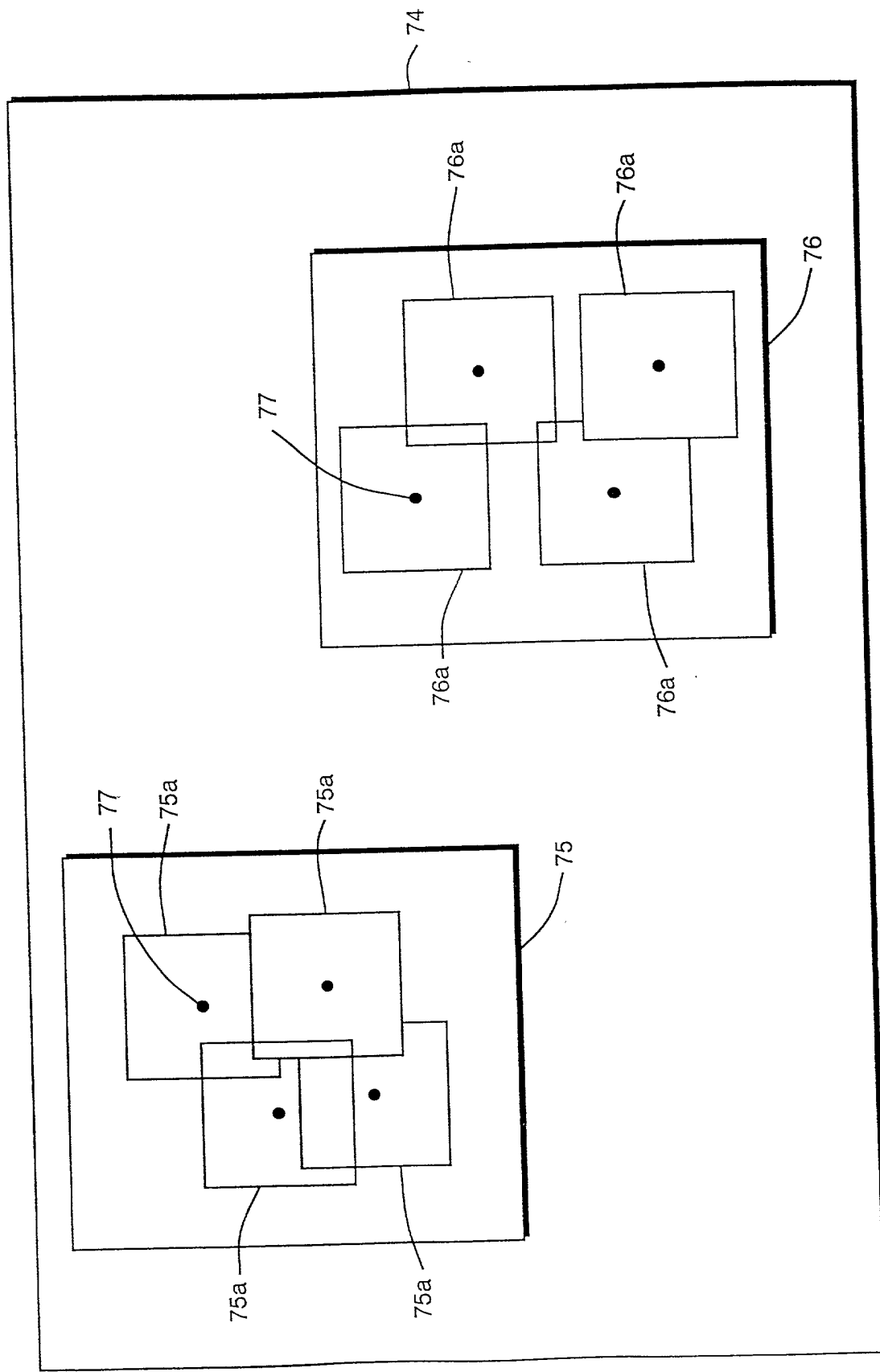


FIG. 4A

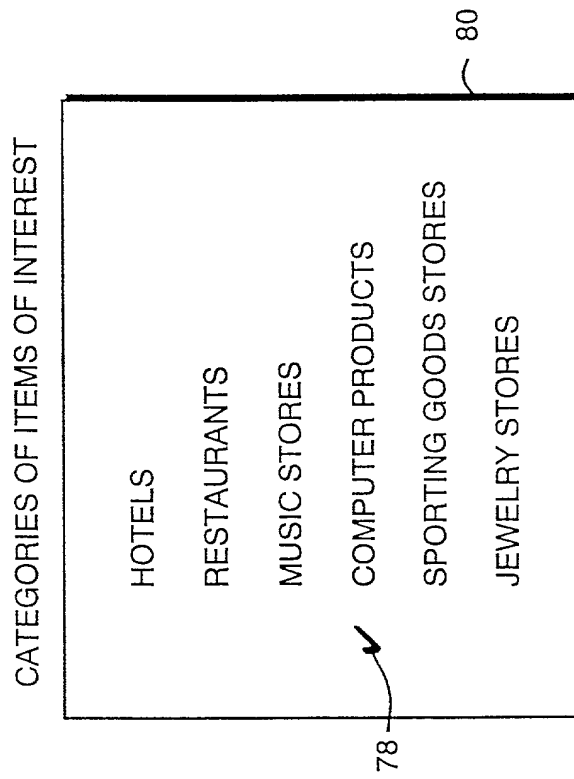


FIG. 5

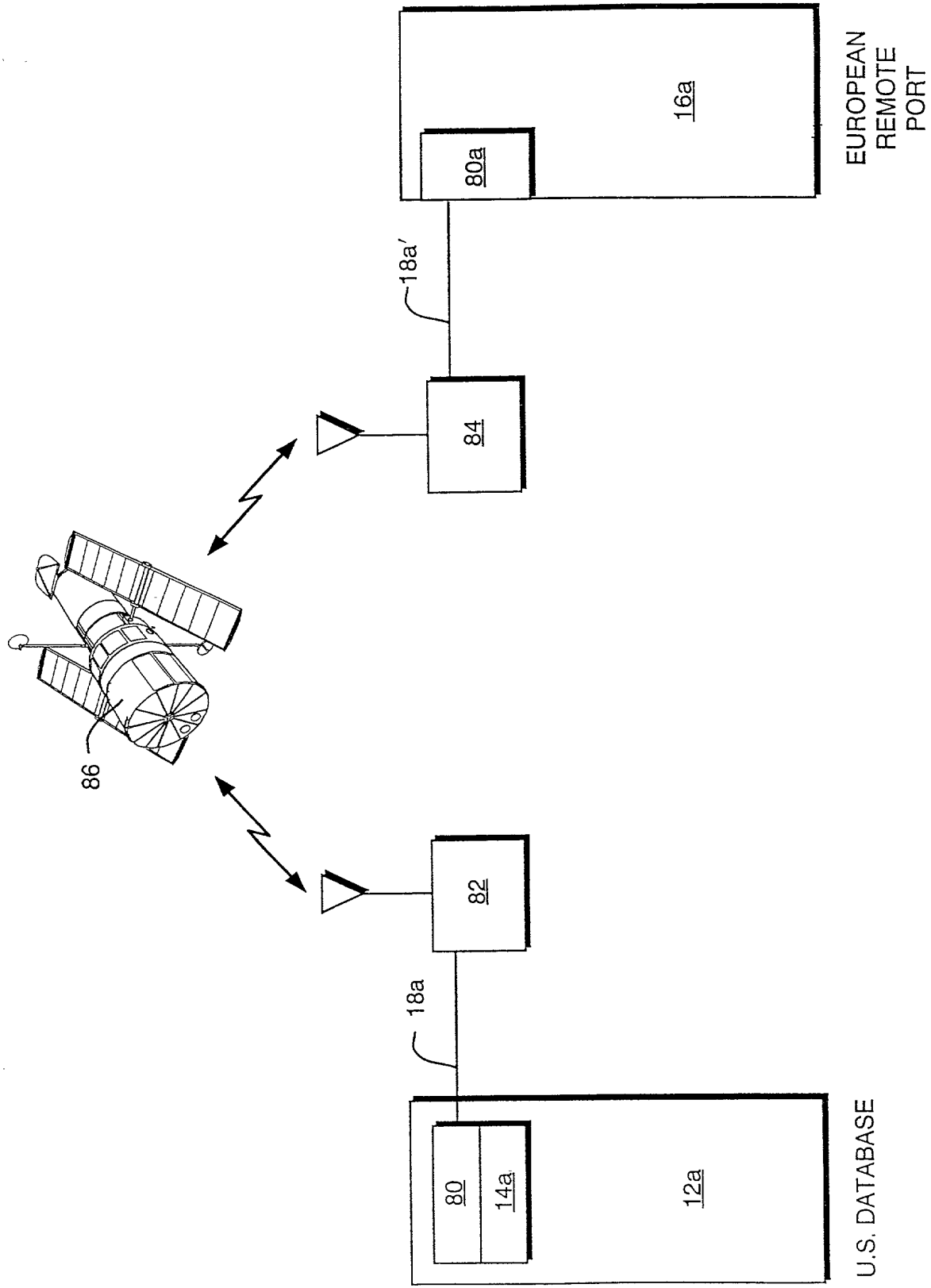


FIG. 6A



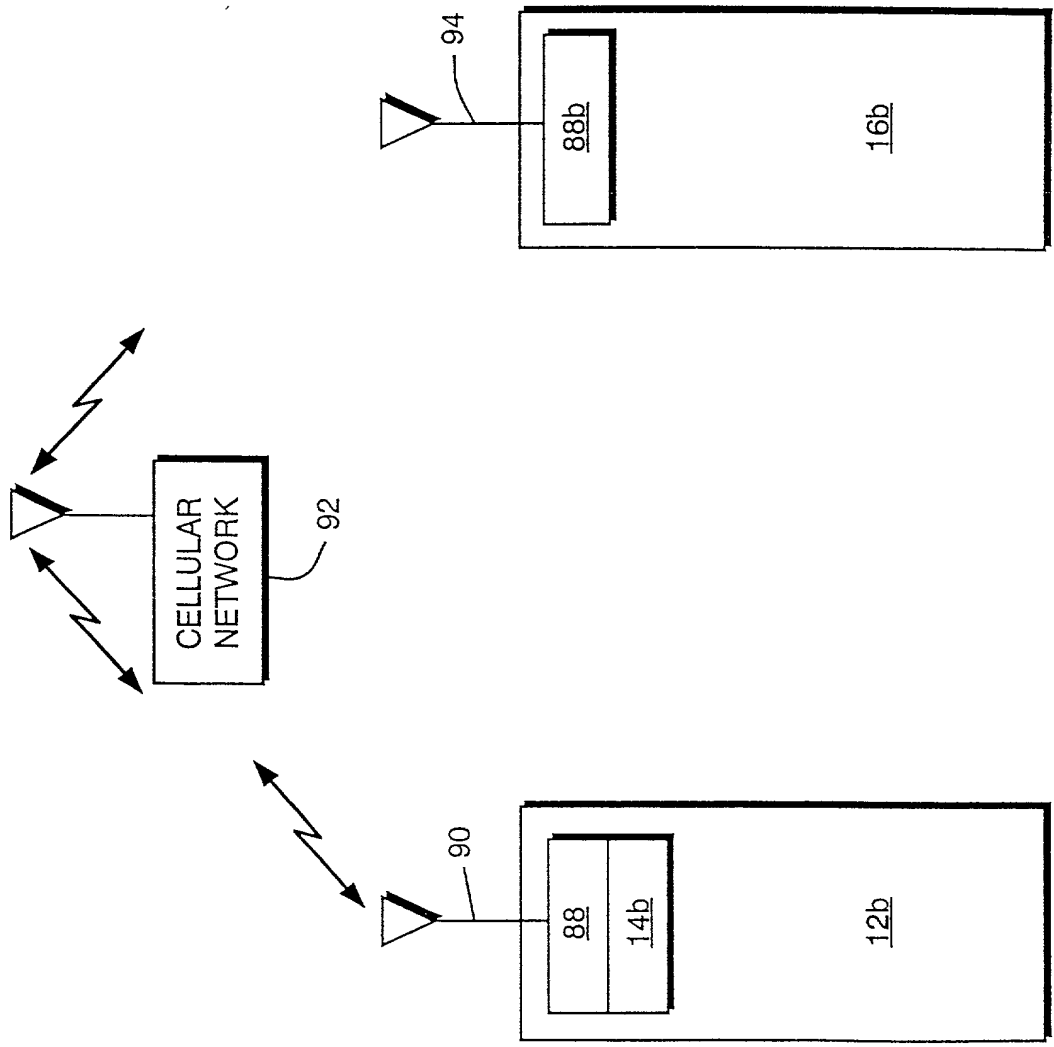


FIG. 6B

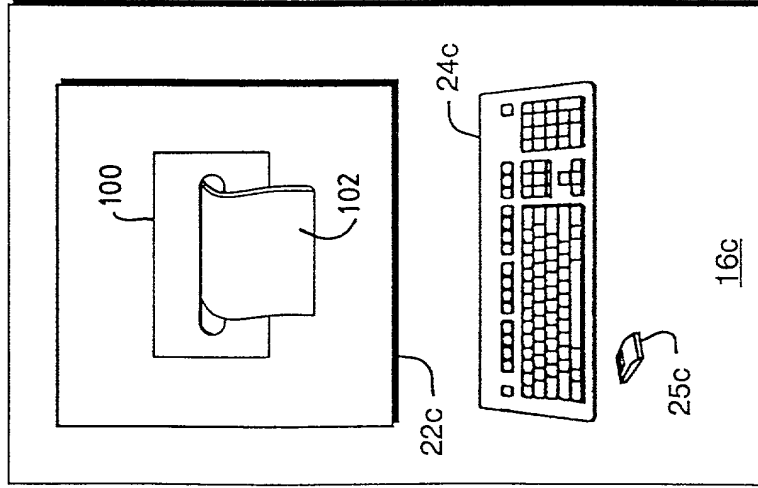


FIG. 7A

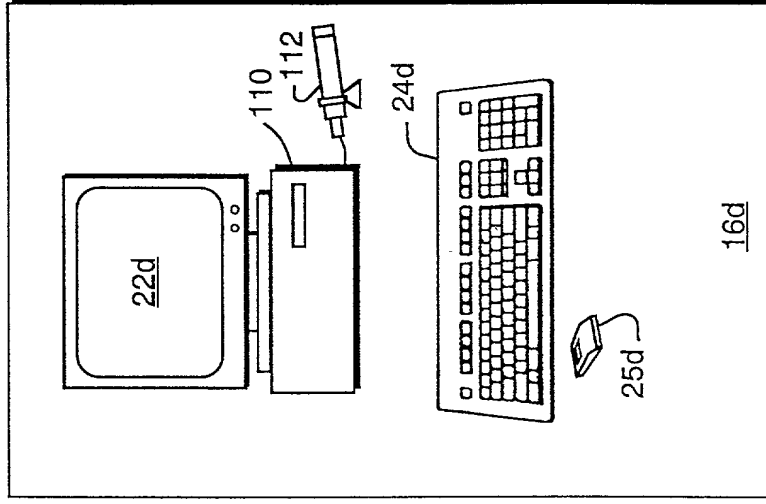


FIG. 7B

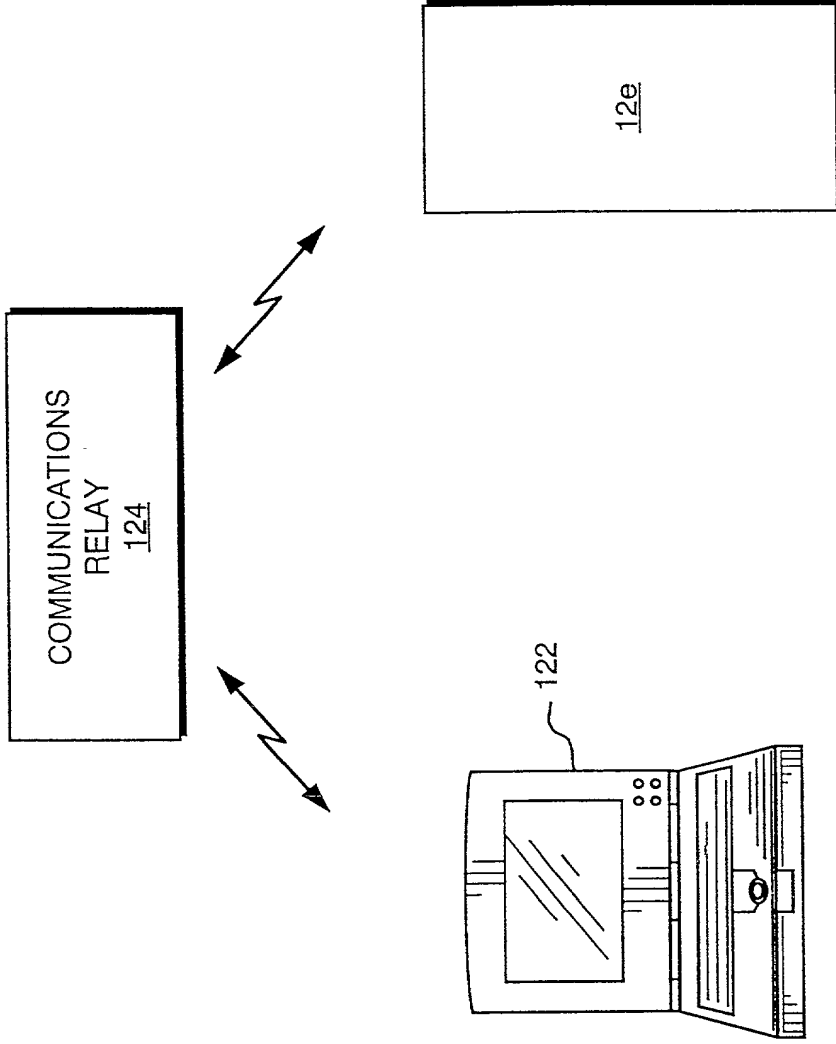


FIG. 8

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FIG. 9 is a block diagram of a system 130 for providing a service to a client 139. The system 130 includes a modem 131, a communications manager 133, a session manager 138, a fax manager 134, an end user data server 136, a system data server 137, and a database 139a. The modem 131 is connected to a phone line 142 and a fax machine 132. The communications manager 133 is connected to the modem 131 and the session manager 138. The fax manager 134 is connected to the session manager 138 and the fax machine 132. The end user data server 136 is connected to the session manager 138 and the database 139a. The system data server 137 is connected to the session manager 138 and the database 139a. The database 139a contains system usage, transaction logging, and administration databases.

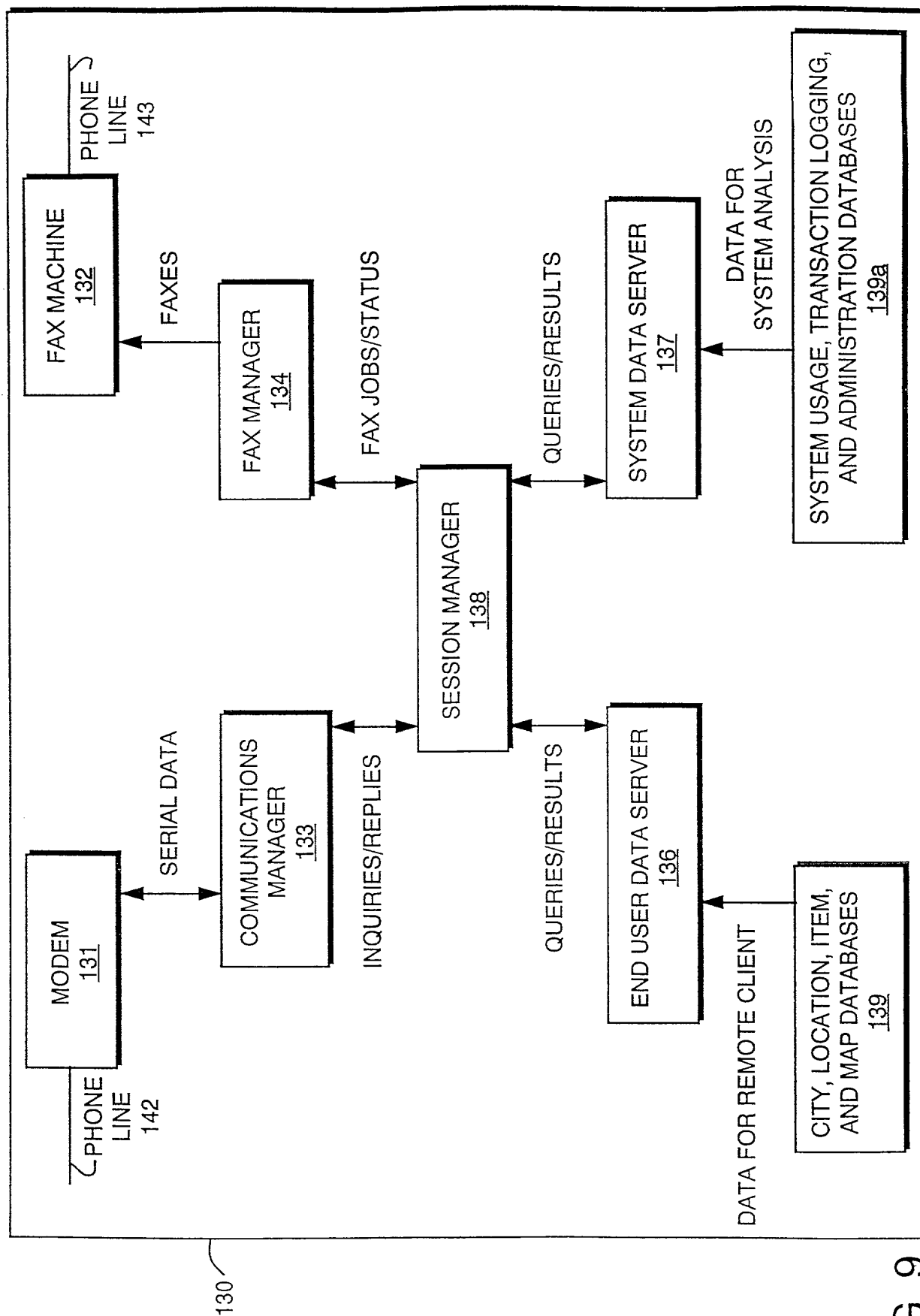


FIG. 9

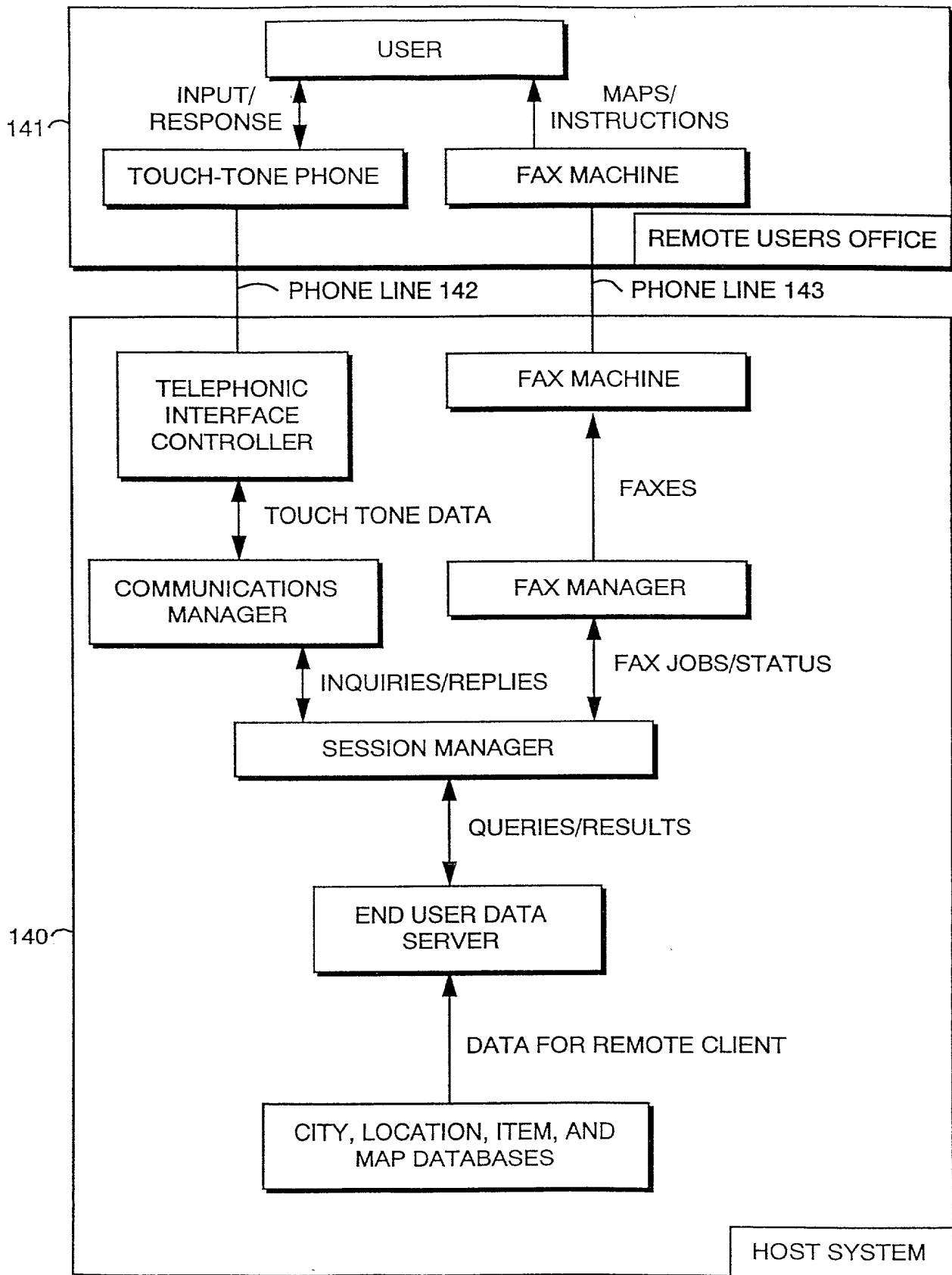


FIG. 10

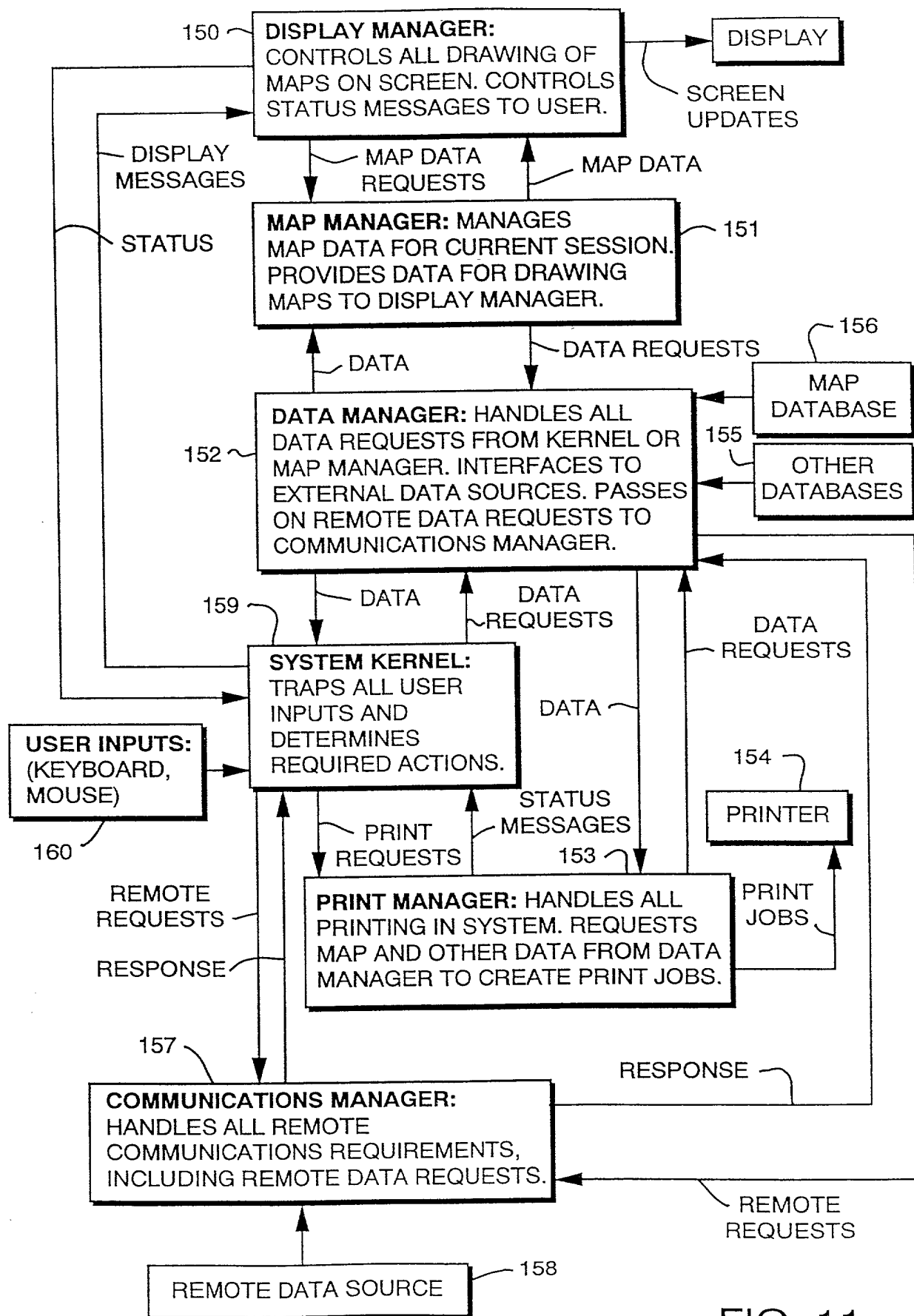


FIG. 11

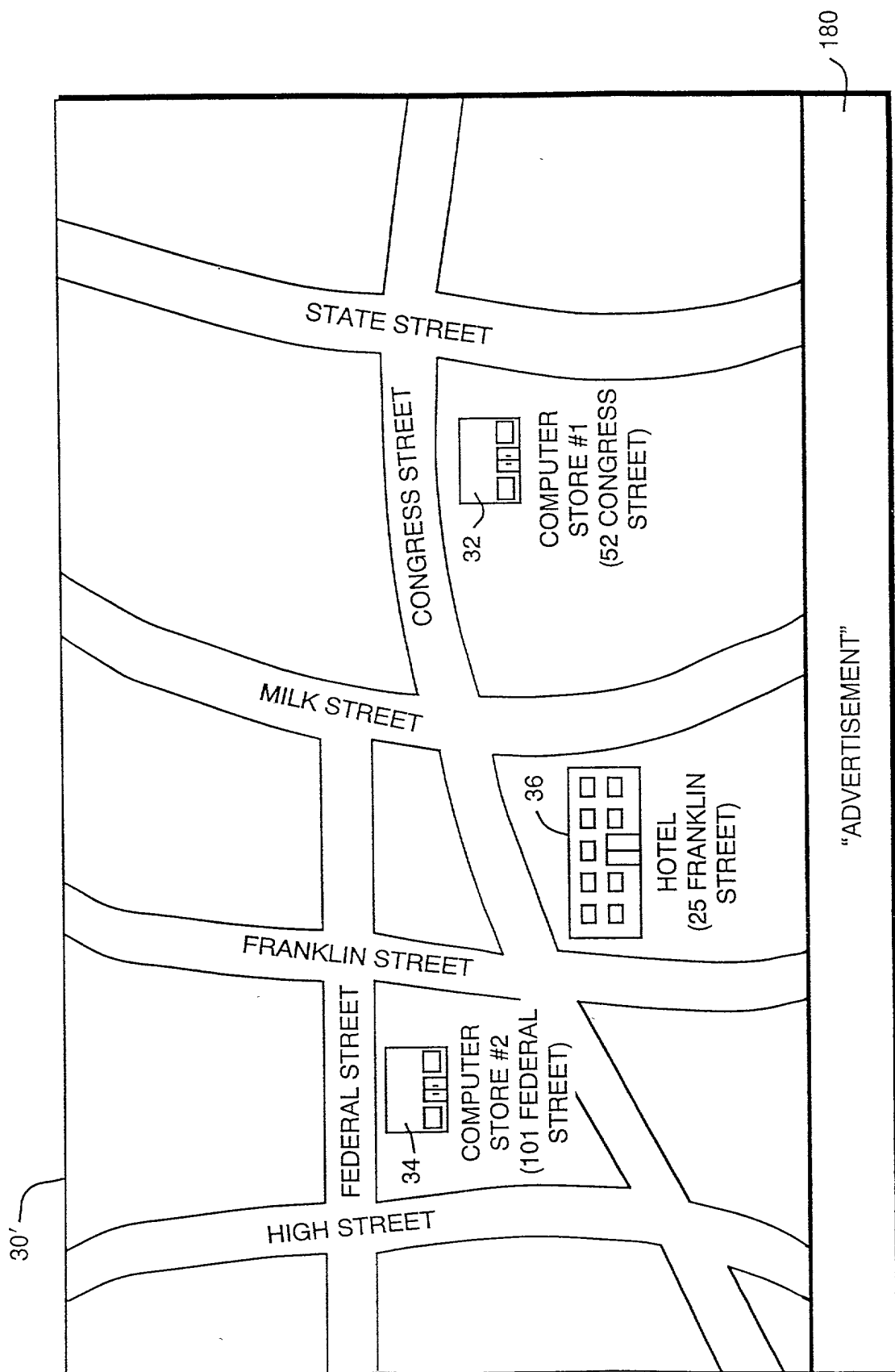


FIG. 12